



# ARTEC EVA Getting Started

ARTEC EVA

*Dear Customer,*

*Thank you for choosing Artec Eva for your application. We hope you will enjoy scanning with your new device!*

*Artec 3D is committed to providing our clients with the best professional 3D scanners. We are always working hard to make our products even better, offering regular updates and new solutions. To keep on top of all the latest news and special offers, please visit our website [www.artec3d.com](http://www.artec3d.com).*

*This booklet is a quick guide to getting started. For full in depth instructions, please visit our Support Center [www.artec3d.com/support](http://www.artec3d.com/support) or write to us at [support@artec-group.com](mailto:support@artec-group.com). We are always glad to help!*

***Happy 3D scanning!***



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## Installation

To use your Artec Eva, you need to have an account on [my.artec3d.com](http://my.artec3d.com). If you don't have one yet, please sign up today. Signing up is easy, fast and free.

*You can read more detailed instructions online in the Artec Support Center:*

*[www.artec3d.com/support](http://www.artec3d.com/support)*

*If you need any assistance with installation or scanner activation, please feel free to contact your local reseller.*

## If you're a new customer:

1. Download and install the Artec Installation Center (AIC) from the [my.artec3d.com](https://my.artec3d.com) homepage.
2. Run the Artec Installation Center and log in with your [my.artec3d.com](https://my.artec3d.com) account details.
3. Plug your Artec Eva into the computer.
4. Click on Activate, then download and install Artec Studio.

## If you're an existing customer:

1. Run the Artec Installation Center.
2. Plug the 3D scanner into the computer.
3. Click on Activate and you are ready to go.

# How to take care of your Artec Eva

Artec Eva is a high precision, high accuracy metrology grade instrument. As with all devices of this kind, careful handling and correct storage is crucial. Following our simple instructions will guarantee the perfect working order and an extensive lifetime of your 3D scanner.

## 1. Safe handling

Avoid inflicting any impact, vibration or pressure on the device.

**DO NOT**, under any circumstances, try to open the scanner, remove any of its parts or tamper with it any other way. This may lead to the malfunctioning of the scanner.



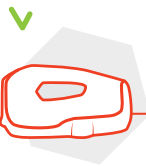
## 2. Optical parts

We strongly advise that you refrain from touching the optical parts of the scanner.



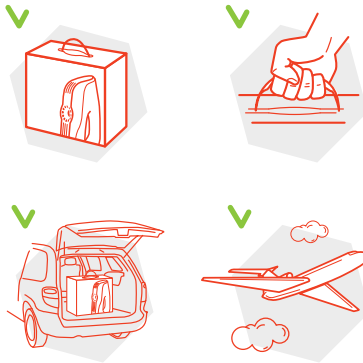
## 3. Standby position

When taking a break from scanning, make sure to leave Artec Eva in the standby position, with the texture LEDs lying face down on the worktop. This is the most stable and secure position for the scanner and reduces the risk of the device being knocked over.



## 4. Transportation

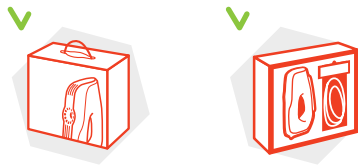
Transportation of Eva must be carried out either in the Eva hard case or in the scanner's original packaging. The Artec Eva packaging has been specially engineered and thoroughly impact tested by Artec in order to protect the device from any external damage during shipping or transportation. So keep the box safely stored for future use and do not throw it away.





## 5. Storage

When not using your Artec Eva, please keep it safely stored either in the Eva hard case or in the original packaging.



## 6. Accessories

Please do not store any additional scanning accessories, such as the battery pack, in the Artec Eva hard case or packaging. Do not in any way alter the hard case or the packaging. This includes, but is not limited to, removing the foam from the hard case, dropping and in any other ways mishandling the packaging and the hard case.

### Important note on equipment malfunctioning prevention



Only use the Artec OEM power supply and the original cables provided with the scanner.

Keep the battery pack power supply separate and do not attempt to plug it into the Eva scanner.

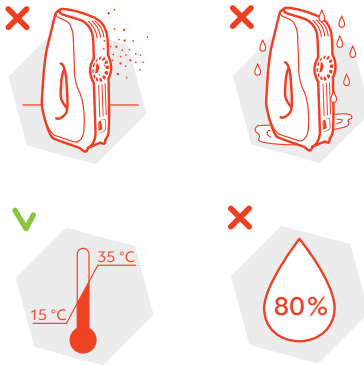
## 7. Recommended operating conditions

**Temperature:** from +15 °C to +35 °C

**Humidity:** non-condensing, up to 80 %  
for temperature 25±10 °C

Exposure to the following factors could lead to a deterioration in the device's performance:

- Condensation
- Direct exposure to any liquid
- Dust



## Getting Started

*If you have any questions about Artec 3D products, please feel free to contact us at [support@artec-group.com](mailto:support@artec-group.com).*

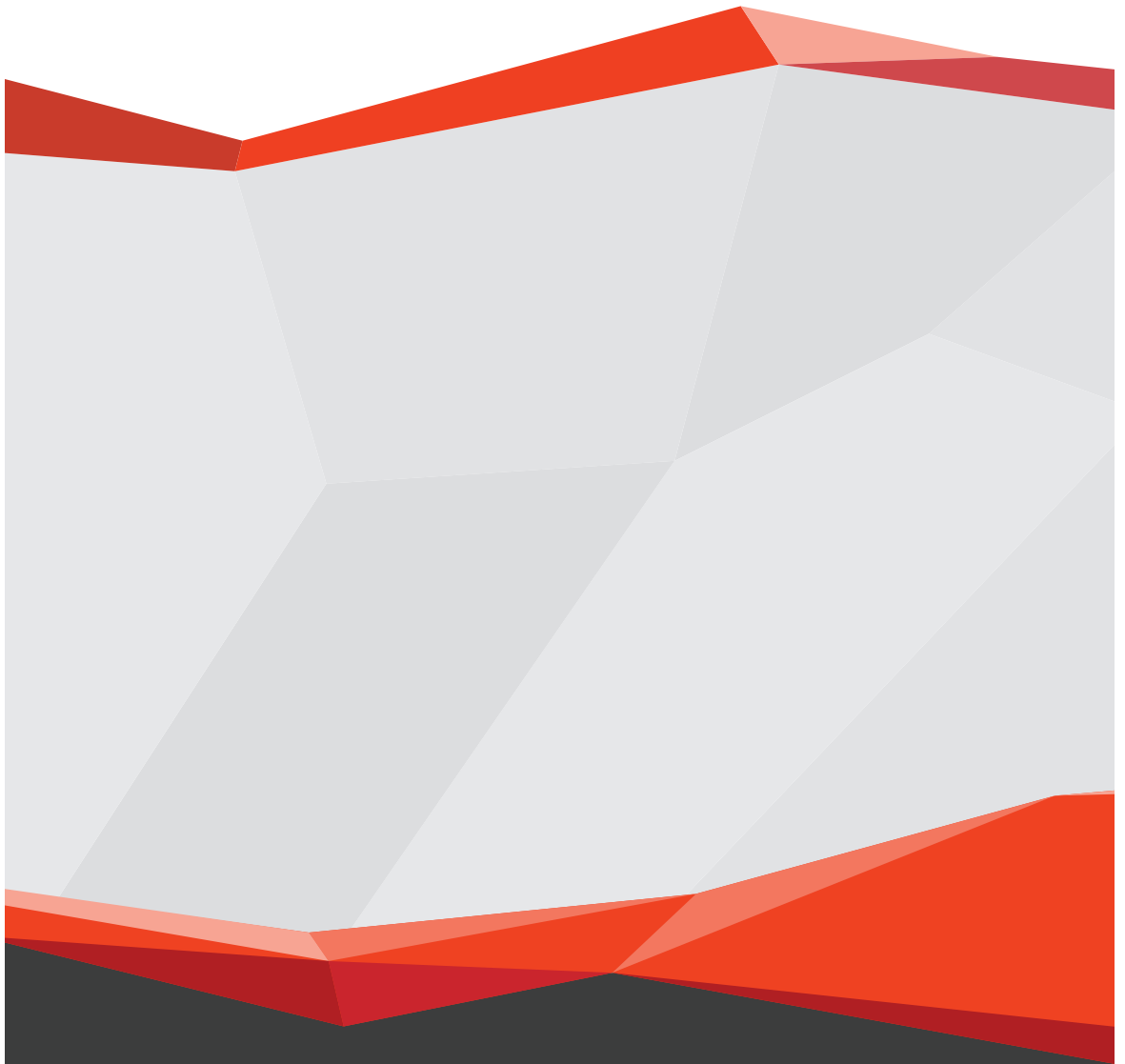
*We hope you enjoy scanning with Artec Eva and wish you every success with your application!*

***We will be happy to assist you!***

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